

*Letter from Etowah*  
August 23, 2011

Re: Grievance—Etowah County Detention Center

(List of concerns)

- **Visitation: None Existent.** Families are far away and facility will not compromise on rescheduled visitation periods/times.
- **Telephone Access: Almost Zero.** We are locked down 22 hours of the day, makes it almost impossible to reach/contact consulate, attorneys, and family members. Most family members cannot be usually reached until after 8 or 9 pm but we are unable to come out of our 2 man, 4 man or 6 man tanks.
- **Law library: None**—a room with two computers, two chairs, blank wall.
- **Reference Books: None,** cannot have a reference book when you do not have a library.
- **Correspondence & Other Mail: Rampant rumor of mail disappearance (not going & coming) legal mails. Rampant tampering. Indigent detainees have to wait 30 days or once every 30 days to send out mails. Prior to written approval.**
- **Classification [of criminal level]: Retaliations are administered when you challenge or question errors in classification levels. A detainee was removed from his original assigned level [illegible] to a level 3 based on [illegible] regarding religious garb which is allowed by ICE.**
- **Grievance system: PBNDS [the 2008 Performance Based National Detention Standards] grievance response of 72 hours is nonexistent. Either complaints are thrown away or entirely disregarded by local ICE (facility) officials. You have to ask them.**
- **Detainee handbook: None was issued upon admission.**
- **Etowah County Detainee Handbook: None was issued upon admission. Was forced to sign and consent to a letter indicating issuances. This was done by Intake Sgt...**
- **Detainee Transfer: Please see Grievance filed or sent to ABA, was assaulted and abused. ICE Dallas did not follow the mandatory ICE PBNDS Detainee Transfer Protocol.**
- **Medical Care & Hunger Strike: Medical Requests yields zero response, have requested X-Rays, delta requests ith zero response.**
- **Recreation: What is that, none existent, PBNDS requires 1 hr., none, zero.**
- **Religious Practices: Zero. Ability to practice or wear religious headwear or scarf leads to level reclassification and segregation.**
- **Voluntary Work Program: Zero, privileged trustees who sell razors for use as a weapon. Indeed today August 23<sup>rd</sup> 2011, two were taken to segregation for that offense.**
- **Disciplinary System: Capricious, applied in a depriving manner. Varies from officer to officer.**
- **Search of Detainees: Varies, capricious, non-conformity.**
- **Abuse & Assault: Please refer to Emergency Grievance filed with OIG, ABA, and Joint Intake Center.**