

Adolescent Program Case Study
Focus Group Discussion Guide
Outreach Workers

Now we would like to begin. Thank you all again for your participation today. The goal of our conversation is for you to teach me about your work to deliver sexual and reproductive health services to adolescents in this community. We have heard great things about the program and your role. You are **the experts** on this!

I will only ask a few questions, but I hope that you all will discuss each question until you think I have heard everyone's perspective.

1. Please tell me about your role as an outreach worker with x organization.
 - a. How long have you been an outreach worker?
 - b. What role do you play in providing information or services about sexual and reproductive health to adolescents?
 - c. Were you provided training on sexual and reproductive health to adolescents before becoming an outreach worker?
 - d. Are there other groups you work with through outreach (adults, elders, parents)?
 - e. Are there strategies you use to reach out to specific groups, such as adolescents with disabilities?
2. What do **adults and elders** in this community say or think about sexual and reproductive health services for adolescents?
 - a. What about child spacing/birth spacing/family planning/contraceptives [USE BEST OPTION] for adolescents?
 - b. Have you done any work with parents? Please tell me about this work.
 - c. Have you faced any challenges communicating with parents, adults or elders about sexual and reproductive health or adolescent sexual and reproductive health in the community?
3. What do **adolescents** in your community say or think about sexual and reproductive health services for their age group?
 - a. What are the reasons that adolescents might seek care?
 - b. What are the reasons that adolescents might not seek care for sexual and reproductive health problems?
 - c. What does this program do well, which encourages adolescents to seek care?
 - d. What aspects have you learned to be most important to adolescents, in accessing sexual and reproductive health services?
 - e. What do you think are the most important qualities adolescents look for in providers and services for sexual and reproductive health?
 - f. What have you seen to be important elements to adolescents, when accessing family planning?

4. How do you interact with health facility staff when you refer adolescents to the facility for services?
 - a. Do you link with other programs for adolescents? How do you do this?
5. What motivates you to do this outreach work?¹
 - a. How does the program show that it is supportive of your work?
 - b. What resources or tools does the program provide to conduct your work?
6. How would you say adolescents have contributed to this adolescent sexual and reproductive health program as a whole?²
7. What lessons have you learned through your work, about the provision of sexual and reproductive health services for adolescents?
 - a. What are your main challenges, and what has been done or is being done to overcome them?
 - b. What do you think has led to the program's success?

¹ UNHCR/Women's Refugee Commission/CDC Family Planning Baseline Study.

² ASRH Pathways.